# Data Security, Data Breaches, and Liability



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#### Cyber Intrusions are a Fact of Life

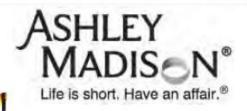
]Hacking**Team**[



UCLA Health System













PlayStation.Network



















#### **Targeted Attacks are Hard to Detect**

How are compromises detected?

How long before the compromises are detected?

69%

of victims were notified by an external entity

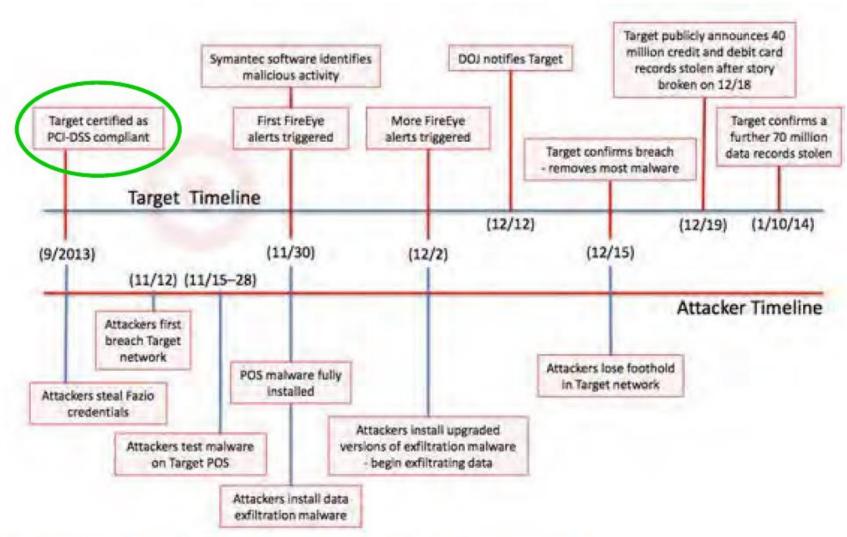
205

median number of days before detection

SOURCE: Mandiant @ "M-Trends@ 2015: A View from the Front Lines" Report



#### Timeline of the Target Data Breach



Source: https://www.idradar.com/news-stories/identiy-protection/Target-Dropped-The-Ball-On-Breach-Detection-Report-Says



# **Key Lessons From Target**

- Reconnaissance performed via "case studies"
- Back door access from third-party vendor
- People = weakest link
- Contract requirements related to security necessary
- Compliance does not equal security
- Security is a C-level issue, not just an IT issue

## **Bloomberg study key findings**

Companies including utilities, banks, and phone carriers would have to spend almost nine times more to stop 84% of cyber attacks, up from 69%

Government is most vulnerable—stopping only 67%



Target = \$46.6B



**Current = \$5.3B** 



# Liability, Costs, Insurance

\$3.79 million

average cost per breach in 2015

**April 2014** 

Fed policy covers breaches that occur after signed policy date

\$2 million

Washington's cyber insurance annual and incident max

**Dec 2013** 

Date of OPM breach

60+%

breaches linked to 3<sup>rd</sup> party component of IT system admin



## **Contracts Matter!**

8.1. Limited Warranty; Limitation on Liability. Intermedia provides the Services and any related products on an "as is" basis. ... Intermedia and the Intermedia Parties will not be liable for any direct, indirect, incidental, special, punitive or consequential damages (including but not limited to damages for lost profits, business interruption, loss of programs or information, and the like) that result from the use or inability to use the Services or from mistakes, the Services not meeting Your requirements or expectations, omissions, hardware failures, translations and system wordings, functionality of filters, migration issues, interruptions, deletion of files or directories, unavailability of backups, errors, defects, delays in operation, or transmission, regardless of whether Intermedia or any Intermedia Party has been advised of such damages or their possibility. ...Your sole remedy for any claims regarding the Services under this Agreement or otherwise is limited to any applicable credits set forth in the Service Level Agreement.

## **Culture Matters Too!**









## **#TRUTH**

...there are only two types of companies: those that have been hacked and those that will be...

...and even they are converging into one category: companies that have been hacked and will be hacked again...

Robert S. Mueller, III Former Director of FBI March 1, 2012